

Date: 29.06.2015.

To  
The Coordinator  
Internal Quality Assurance Cell  
CMRCET, Hyderabad – 501401.

Sub: Report on grievances received from stake holders during the academic year 2014-15 reg:-

Respected Sir


The grievance redressal committee has received a total of 13 grievances, out of these a total of 04 grievances are accepted for redressal during the academic year 2014-15, the details are as follows.

S. No	Name of the Aggrieved Stake Holder	Grievance received on	Brief Description of Grievance	Action taken	Current Status
1	Ms. R. M. Chandana (13H51A0445)	20.09.2014	Request to issue 6 books from library for each student	As per the request from students Principal has issued an office order to issue 6 book for each student from the library.	Completed
2	Mr. B. Sai Teja (12H51A0205)	20.09.2014	Request to provide library facility on Sunday	As per the request from students Principal has issued an office order to stating that library will work on Sunday from 9AM – 4PM	Completed
3	Mr. A. Bramhananda Reddy	17.01.2015	Request to Provide ICT tools in the campus for effective Teaching	This Grievance was brought to the notice of management through principal. The management agreed to provide ICT Facility in class rooms initially for 12 class rooms then it will be implemented for all class rooms in phased manner.	Completed
4	Mrs. E. V. Naga Jyothi	18.04.2015	Request to arrange white boards for teaching in all class rooms	This grievance was brought to the notice of Management through Principal. The management replaced all green boards with white boards during the vacation period.	Completed

I am here by submitting the yearly report to the Internal Quality Assurance Cell for your kind information please.

Thanking You

Yours Truly

  
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Associate Professor – Dept. of. ECE.

  
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