CMR COLLEGE OF ENGINEERING & TECHNOLOGY

An Autonomous Institution with NAAC Accreditation (A Grade)
*Approved by AICTE *Permanently affiliated to JNTUH *NBA Accreditation
Kandlakoya (V), Medchal Road, Hyderabad -501401.

Date: 26.06.2017.

To
The Coordinator
Internal Quality Assurance Cell
CMRCET, Hyderabad – 501401.

Sub: Report on grievances received from stake holders during the academic year 2016-17 reg:-

Respected Sir

The grievance redressal committee has received a total of 13 grievances, out of these a total of 04 grievances are accepted for redressal during the academic year 2016-17, the details are as follows.

S. No	Name of the Aggrieved Stake Holder	Grievance received on	Brief Description of Grievance	Action taken	Current Status
1	Dr. R. Narender	16.07.2016	Request to provide separate vehicle parking for staff	Grievance was brought to the notice of management through principal, then management allotted vehicle parking for faculty inside the college premises and new vehicle parking sheds was provided for the student vehicles.	Completed
2	Mr. D. Naresh (15H51A0314)	16.07.2016	Request to Issue one complete set of books for the semester for the section toppers	As per request received from the students principal has made an order to provide one complete set of book for class toppers per semester.	Completed
3	Mr. M. Krishna Mohan (15H51A0433)	16.07.2016	Request to Provide WIFI Connection in Campus Premises	As per the request from the students and staff management has provided the WIFI Facility in the campus.	Completed
4	Ms. G. Sindhuja (14H51A0521)	16.07.2016	Request to Increase the number of taps for hand wash in Canteen	This Grievance has been redressed with due concern	Completed

I am here by submitting the yearly report to the Internal Quality Assurance Cell for your kind information please.

Thanking You

Yours Truly

Mr. P. Raveendra Babu
Coordinator GRM Committee
Associate Professor – Dept. of. ECE.

PRINCIPAL
CMR COLLEGE OF ENGG. & TECH.
Kandlakoya (V), Medchal Road,
Hyderabad-501401.