



CMR COLLEGE OF ENGINEERING & TECHNOLOGY

An Autonomous Institution with NAAC Accreditation (A Grade)

*Approved by AICTE *Permanently affiliated to JNTUH *NBA Accreditation

Kandlakoya (V), Medchal Road, Hyderabad -501401.

Date: 28.06.2019.

To
The Coordinator
Internal Quality Assurance Cell
CMRCET, Hyderabad – 501401.

Sub: Report on grievances received from stake holders during the academic year 2018-19 reg:-

Respected Sir

The grievance redressal committee has received a total of 14 grievances, out of these a total of 03 grievances are accepted for redressal during the academic year 2018-19, the details are as follows.

S. No	Name of the Aggrieved Stake Holder	Grievance received on	Brief Description of Grievance	Action taken	Current Status
1	Mr. Ch. Chander (16H51A0108)	17.11.2018	Request to shift Library from third floor to ground floor	This grievance was brought to the notice of management through principal. Management has a plan to implement as soon as possible.	On going
2	Dr. M. Nagaraju Naik	17.11.2018	Increase the space for staff vehicle parking	This grievance was brought to the notice of management through principal. Management has a plan to implement as soon as possible.	On Going
3	Mr. N. Prudhvi Kumar Raddy (16H51A0439)	17.11.2018	Request to increase the number of text books in Library	Further instructions have been given to the concerned committee members to look in to the matter and give latest information available in the library. Based on the information it has been decided to increase the number of books in the library.	Completed

I am here by submitting the yearly report to the Internal Quality Assurance Cell for your kind information please.

Thanking You

Yours Truly

Mr. P. Raveendra Babu
Coordinator GRM Committee
Associate Professor – Dept. of. ECE.

PRINCIPAL
CMR COLLEGE OF ENGG & TECH.
Kandlakoya (V), Medchal Road,
Hyderabad-501401.

on
29/6/19

Recommended
[Signature]